

# LEE COUNTY REENTRY RESOURCE GUIDE 2018

Make a Plan. Use the Tools. Change Your Life.

## Tools for a Successful Reentry:

- Legal Assistance
- Homeless/Low Income Resources
- Florida Department of Children & Families
- Employment Assistance
- Mental Health
- Education

- Healthcare
- Alcohol and Substance Abuse help
- Faith Based Organizations
- Transportation
- Other Services

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#### Introduction

This resource guide is to help you connect with the people and programs who sincerely want to help you succeed. We have tried our best to include accurate and helpful information. It does not contain all the services that may be available to assist you and provides no warranties of any kind regarding the resources listed.

This tool was originally developed in April 2012 as a collaborative effort between the Lee County Public Safety Council, Lee County Homeless Coalition and the Florida Gulf Coast University College of Health Professions.

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### Preparing for Your Release

#### While you are in prison:

- Develop your personal strategic plan.
- Participate in education programs Get your GED.
- Seek Assistance for addictions and mental health counseling.
- Modify (change) your child support order, if needed.
- Work toward finding a positive place to live when released.
- Apply for government benefits as soon as you can.
- Keep in touch with family members.
- Ask family members to send you clothing for your release (check with your institution) and help you with getting a Social Security card and birth certificate.
- Develop a resume seek assistance if necessary.
- Practice completing applications and job interviewing.
- Work with your case manager to prepare for your release.

### Benefits of Hiring an Ex-Offender

- Federal Tax Credit for employer
- Federal Bonding Programs provides insurance for employer
- Reliable and timely employee
- Skilled employees
- Work productivity may increase due to point of contact for the ex-offender and drug testing
- Ex-offender is now contributing towards the community since he or she is now a tax-paying citizen
- Ex-offender is less likely to recidivate and become a more productive member of society

### First Steps after Release

- Contact a reentry program and/or an employment program and make reason for contact clear and precise.
- Show respect & appreciation to all persons contacted for resources.
- Follow through with directions and advice given.
- Stay in a positive living situation.
- Get proper clothing and food.
- Find your way around know the bus system.
- Get a photo ID/driver's license, birth certificate
- Get your Social Security card
- Keep in touch with and report to your parole officer as required.
- Take care of health and dental needs.

- Take care of mental health needs.
- Get help for alcohol or other drug abuse.
- Make arrangements for child support.
- Take care of childcare or parenting needs.
- Get more training or education.
- Get civil rights restored.
- Clean up your record and get legal help if needed.
- Clean up your credit and spend money wisely.
- Seek help for leaving a gang

### **24 Hour Hotlines**

Name	Address	Phone
D.C.F. Child Abuse	www.dcf.state.fl.us/programs/abuse/	(800) 962-2873
Mental Health/ Substance Abuse Help Line	SalusCare 2789 Ortiz Ave., Fort Myers, FL 33905 www.saluscareflorida.org	(239) 275-3222
Abuse Counseling and Treatment	Counseling, Safe Place (Spanish Interpreters Available) www.actabuse.com	(239) 939-3112
United Way	7273 Concourse Way, Fort Myers, FL 33908 www.unitedwaylee.org	Dial 211
Florida AIDS/HIV Hotline	www.211bigbend.org/flhivaidshotline	(800) 352-2437 English (800) 545-7432 Spanish (800) 243-7101 Haitian (888) 503-7118 TDD TTY
VA Clinic	Hotline	(800) 827-1000

### **Financial Assistance**

21st Century	2234 Colonial Blvd., Fort Myers, FL 33907	(239) 936-3756
C.A.R.E.	Cancer patient financial aid	
	www.21stcenturycare.org	
Bonita Springs	25300 Bernwood Dr., Suite 6, Bonita Springs, FL 34135	(239) 992-3034
Assistance Office	www.bonitaassistance.org	
The Cape Coral	4645 Southeast 15th Ave., Cape Coral, FL 33904	(239) 945-1927
Caring Center	Food, Electric Bill Assistance (when funds are available)  www.capecoralcaringcenter.org	
DCF- ACCESS	2295 Victoria Ave., Fort Myers, FL 33901	(239) 936-5000
Program	Food Stamps, Temporary Assistance for Needy Families, Medicaid	
	www.dcf.state.fl.us/programs/access	
• •	2440 Thompson St., Fort Myers, FL 33901 Housing, other	(239) 533-7900
Human and Veteran Services	http://dhs.leegov.com	
Interfaith	17592 Rockefeller Circle, Fort Myers, FL. 33967	(239) 267-3510
Caregivers of South	Food, Financial Assistance	
Lee	www.icslee.org/	
Lee County	5624 8th Street, West, Suite 106, Fort Myers, FL. 33971	239-344-2000
WIC Program	83 Pondella Rd, North Fort Myers, FL. 33903	
	WIC Checks -Food for Pregnant Women, Infants and Children	
	http://www.doh.state.fl.us/chdlee/WIC/index.html	

### **Legal Assistance**

Lee County Bar Assoc. Lawyer Referral Service	https://www.leebar.org/lawyer-referral-service/	(239) 334-4491
Lee County Child Support Office	3745 Broadway (2 <sup>nd</sup> Floor) fort Myers, FL 33901	(850)488-5437
Lee County Public Defender	http://www.pd.cjis20.org/County.aspx?County=Lee	(239) 553-2911
Lee County Justice Center Probation Dept.	1700 Monroe St., 3 <sup>rd</sup> Floor, Fort Myers, FL 33901 http://www.ca.cjis20.org/home/lee/leeprobation.asp	(239) 533-9199
Lee County Legal Aid	http:/leecounty/legalaid.org/# 2040 Virginia Ave., Fort Myers, FL 33902	(239) 334-6118
Florida Rural Legal Services (Low Income)	3210 Cleveland Ave., Suite 101, Fort Myers, FL 33902 http://frls.org/	(239) 334-4554

### **Department of Children and Families**

#### DEPARTMENT OF CHILDREN AND FAMILIES (DCF)

Fort Myers Service Center PH 866-762-2237
2295 Victoria Avenue, Room 110 FAX 866-886-4342
Fort Myers, FL 33901 Client Relations: 239-895-0231

<u>ACCESS FLORIDA</u> – for families needing financial, medical, or food cost assistance. The ACCESS Florida system @ <u>www.myflfamilies.com</u> allows customers to connect with public assistance information 24/7 through the online application and MyACCESS Account.

#### Three ways to apply:

- 1. Online at: www.myflfamilies.com or
- 2. At a Community Partner Location: www.myflfamilies.com/community-partner-list or
- 3. At a DCF Customer Service Center: <a href="https://www.dcf.state.fl.us/programs/access/map.shtml">www.dcf.state.fl.us/programs/access/map.shtml</a>

You will need to start with the following Information to complete an application. Depending on the applicant, other documentation may be required by DCF.

- Date & Place of Birth for all household members
- Social Security Number for all household members
- List of all household expenses and monthly bills
- List of assets such as vehicles, bank accounts, savings bonds, cash
- All household income sources, including; child support, social security, employment
- Citizenship status, Florida Residency status, Florida ID
- Languages spoken in the home. DCF offers language interpreters upon request.

# **Homeless\Low Income Services**

Lee County Homeles	ss Download the Lee County Pocket Guide to Emergency Assistance.	(239) 322-6600
Coalition	http://www.leehomeless.org/	
Cafe of Life - Bonita Springs	26724 Nomad Dr., Bonita Springs, FL 34135 Food Served by The Salvation Army Monday - Friday <a href="http://www.cafeoflife.org">http://www.cafeoflife.org</a>	(239) 495-9325
Fort Myers Rescue Mission	6900 Mission Ln., Fort Myers, FL. 33916 Shelter for Men www.fortmyersrescuemission.org	(239) 334-7365
Lehigh Community Services - Lehigh Acres	201 Plaza Drive, Suite 103, Lehigh Acres, FL 33936 Emergency assistance with food is our first priority. Past Due Notice Required when seeking financial assistance for rent, electric, and water- By Appointment Only <a href="https://www.lehighcommunityservices.com">www.lehighcommunityservices.com</a>	(239) 369-5818
Salvation Army	2400 Edison Ave., Fort Myers, FL. 33901 Men's Rehab, Women/Children Shelter, Food Pantry, Corrections www.salvationarmyleecounty.org	(239) 334-3745
St Vincent de Paul Society - Fort Myers	2073 Lafayette St., Fort Myers, FL. 33901 Food Pantry, Utilities, Prescriptions <a href="https://www.svdpusa.org">www.svdpusa.org</a>	(239) 334-9225
Habitat for Humanity	31 Willis Rd., North Fort Myers, FL 33917 Housing <a href="http://www.habitat.org">http://www.habitat.org</a>	(239) 652-0434
Cape Coral Caring Center	4645 SE 15th Ave., Cape Coral, FL 33910 Food Pantry for Cape Coral Residents ONLY Electric bill assistance (when funds are available) www.capecoralcaringcenter.org	(239) 945-1927
Catholic Charities	4235 Michigan Link Ave., Fort Myers, FL 33916 Groceries once every 30 days www.catholiccharitiesdov.org	(239) 337-4193-
SalusCare	2789 Ortiz Ave., Fort Myers, FL 33905 3763 Evans Ave., Fort Myers, FL 33905 – Permanent supportive housing for persons with mental illness and or substance abuse related family service programs, inpatient and outpatient – drug and alcohol detox.  www.saluscareflorida.org	(239) 275-322

# **Employment Assistance**

Employ Florida Marketplace	Employment Website https://www.employflorida.com/	
Career Source SWFL	4150 Ford Street Extension, Fort Myers, FL 33916 Monday – Friday 8:00 a.m. – 5:00 p.m. Satellite Office 1020 Cultural Park Blvd., Bldg. 2, Cape Coral, FL 33915 www.careersourcesouthwestflorida.com	(239) 931-8200 (800) 557-3242 (239) 673-8591
Goodwill Industries of SWF	5100 Tice Street, Fort Myers, FL 33916 Workforce readiness training, retail training, resume preparation, assistance with obtaining and maintaining employment <a href="www.goodwillswfl.org">www.goodwillswfl.org</a>	(239) 995-2106
Vocational Rehabilitation	5264 Summerlin Commons Way S#404, Fort Myers, FL 33907 1031 SE 9th Place, Suite 1, Cape Coral, FL. 33990 Employment opportunities and training for the disabled <a href="http://www.rehabworks.org">http://www.rehabworks.org</a>	(239) 278-7150 (239) 772-6968
Labor Finders	3814 Palm Beach Blvd., Fort Myers, FL 33916 Monday – Friday 5:00 a.m. – 6:00 p.m. www.laborfinders.com	(239) 334-1964 Fax (239) 334-0589

## **Mental Health and Dual Diagnosis**

Lee County Area	www.leecountyaa.org	(239) 275-5111
Intergroup of AA	www.na.org	(24 hr hotline)
National Alliance on	7275 Concourse Dr., Suite 300, Fort Myers, FL 33912	(239) 337-9024
Mental Illness	Support groups, education and advocacy for individuals with MH diagnosis and	
	their families	
	info@namilee.org	
Park Royal	9241 Park Royal Dr., Fort Myers, FL	(239) 985-2700
Hospital	Crisis Center	
SalusCare, Inc.	2789 Ortiz Ave., Fort Myers, FL 33905	(239) 275-3222
	3763 Evans Ave., Fort Myers, FL 33905 – Permanent supportive housing for	
	persons with mental illness and or substance abuse related family service	
	programs, inpatient and outpatient – drug and alcohol detox.	
	www.saluscareflorida.org	

## Education

Vocational	5264 Summerlin Commons Way,#404, Ft. Myers, FL 33907	(239) 278-7150
Rehabilitation	1031 SE 9th Place, Suite 1, Cape Coral, FL. 33990	(239) 772-6983
	Education opportunities for the Disabled	
	Monday – Friday, 8:00 a.m. – 5:00 p.m.	
	www.rehabworks.org	
Budget Clinic	Department of Human and Veteran Services in partnership with UF/IFAS Extension Services provides free Budget Clinic Classes to Lee County Residents over the age of 18. For additional information, please contact Kellie-Ann Torres at (239) 533-7902 or e-mail her at ktorres@leegov.com. 2440 Thompson Street, Fort Myers, FL 33901	(239) 533-7900
Cape Coral Technical College	360 Santa Barbara Blvd. N., Cape Coral, FL 33993 Occupational, technical training, job preparation, adult education www.capecoraltech.edu	(239) 574-4440
Fort Myers Technical College	3800 Michigan Ave., Fort Myers, FL 33916 Occupational, technical training, job preparation, adult education <a href="https://www.fortmyerstech.edu">www.fortmyerstech.edu</a>	(239) 334-4544
Literacy Council of the Gulf Coast	FREE: Learn to read and write English: Bonita Springs, San Carlos Park, Estero, Fort Myers, Lehigh Acres, Cape Coral, Sanibel and North Naples <a href="http://www.literacygulfcoast.org">http://www.literacygulfcoast.org</a>	(239) 676-5202
School District of	2855 Colonial Blvd., Fort Myers, FL 33966	(239) 337-8333
Lee County	Project Access OPEN: M-F 8:00 a.m4:30 p.m. shennat@leeschools.net or RaniceM@leeschools.net	(239) 335-1485

# **Transportation for the Disadvantaged**

Cape Coral Mini- Bus Service	400 Santa Barbara Blvd., Cape Coral, FL 33991 Transportation for disabled and elderly (Appt. 2 days' notice for Cape Coral residents only) mhammer@capecoral.net/ www.capeparks.com	(239) 574-0573
F.I.S.H Pine Island	Services for Pine Island and Matlacha residents only	(239) 283-4442
F.I.S.H. Sanibel	2430 Periwinkle Way, Suite B, Sanibel Island, FL 33947 Medical Transportation, Meal Delivery, Health Equipment <a href="http://fishofsanibel.com">http://fishofsanibel.com</a>	(239) 472-0404 (239) 472-4775
Good Wheels	10075 Bavaria Rd., Fort Myers, FL. 33913 www.goodwheels.org	(239) 768-2900 (800) 741-1570
Lee Tran (Lee County Transit)	Headquarters 3401 Metro Parkway in Fort Myers Transfer stations: Rosa Parks Transportation Center, 2250 Widman Way, Fort Myers; Cape Coral Transfer Center, SE 47th Terrace at SE 8th Ct. in Cape Coral; and Edison Mall Station at 4125 Cleveland Ave., Fort Myers.  www.rideleetran.com	(239) 533-8726 (239) LEE-TRAN

## **Dental & Health Care – Health Insurance**

American Cancer Society	4575 Via Royale, Suite 110, Fort Myers, FL 33919 Patient Services	(239) 936-1113 (800) 227-2345
Blind Services	2830 Winkler Ave., Suite 207, Fort Myers, FL 33901 http://dbs.myflorida.com	(239) 278-7130
Cape Coral Hospital Lee Health	636 Del Prado Blvd., Cape Coral, FL 33990 www.leehealth.org	(239) 424-2000
Family Health	2256 Heitman St., Fort Myers, FL 33901	(239) 278-3600
Centers of	www.fhcswf.org/fhcswf.htm Pharmacy	(239) 344-2310
SWFL	Certified Application Counselors to assist with Health Insurance	(239) 931-3875
FL Southwestern	Dental Hygiene Clinic	(239) 985-8334
State College	8099 College Parkway, Fort Myers, FL 33916	(800) 749-2322
Gulf Coast Medical Center	13681 Doctor's Way, Fort Myers, FL 33912 www.leehealth.org	(239) 343-1000
Lee County	3920 Michigan Ave., Fort Myers, FL 33916	(239) 332-9501
Health Dept.	83 Pondella Rd., #1, North Fort Myers, FL 33903 WIC, Healthy Start, Immunizations, STD, Dental Program www.lee.floridahealth.gov	(239) 461-6100
Health Park Hospital	9981-S Health Park Drive, Fort Myers, FL 33908 www.leehealth.org	(239) 343-5000
Lee Memorial Hospital	2776 Cleveland Ave., Fort Myers, FL 33901 www.leehealthorg	(239) 343-2000
Lehigh Regional Medical Center	1500 Lee Blvd., Lehigh Acres, FL 33936 http://www.lehighregional.com/default.aspx	(239) 369-2101
Project Dentist Care	Dr. Truax- Wednesday 5-9 p.m. / Friday 8:30 a.m. – 12 noon 2051 McGregor, Fort Myers, FL	(239)561-1949
Salvation Army Family Health Centers	2400 Edison Ave., Fort Myers, FL 33901 Health Care for Homeless Clinic – call for appointment <a href="http://www.fhcswf.org">http://www.fhcswf.org</a>	(239) 334-2510
The McGregor Clinic	3487 Broadway, Fort Myers, FL 33901 Primary medical care for persons living with HIV/AIDS - Call for appt.  www.info@mcgregorclinic.org or www.mcgregorclinic.org	(239) 334-9555
Prescription Drug Helpline	Assistance to Medicaid and low-income Medicare beneficiaries whose necessary medications have been denied <a href="http://www.floridalegal.org/prescription-">http://www.floridalegal.org/prescription-</a>	(800) 436-6001
Drug Helphile	<u>drug-helpline</u>	

VA Clinic	2489 Diplomat Parkway, East, Cape Coral, FL 33909	(239) 652-1800
	Homeless program services for Veterans who qualify for VA healthcare. Enrollment for health benefits, request discharge paperwork, drug-alcohol treatment referrals, emergency housing, and domiciliary referrals, Healthcare Center, Benefits Information. <a href="https://www.va.gov">www.va.gov</a>	(800) 827-1000
Verity Pregnancy & Resource Center	8890 Salrose Lane, Suite 140, Fort Myers, FL 33912 Unwanted pregnancies - all services at no cost. <a href="http://www.Veritypmc.com">http://www.Veritypmc.com</a>	(239) 433-1929

## **Alcohol and Other Drug Abuse Treatment**

Referral Service	Substance Abuse Facilities, Low Income	(800) 662-4357
Aim Target Programs, Inc.	3677 Central Ave., Suite H, Fort Myers, FL 33901 Sliding Fee Scale, Random Drug Testing, Domestic Violence, Anger Management, Substance Abuse, Women's Batterers Intervention Classes, Spanish Classes	(239) 939-3363
Alcoholics Anonymous	12734 Kenwood Ln., Suite 79, Fort Myers, FL 33907 www.leecountyaa.org	(239) 275-5111
Grace Church Celebrate Recovery	13 SE 21st Pl., Cape Coral, FL 33990 Friday at 6:45 p.m.	(239) 574-7161
Narcotics Anonymous	Contact: www.NAgulfcoastfla.org	(866) 389-1344
Lutheran Services FL, Inc.	3615 Central Ave., Suite 4, Ft. Myers, FL 33901 www.lsfnet.org	(239) 278-1040
SalusCare, Inc.	3763 Evans Ave, Fort Myers, FL 33901 Provides detoxification, outpatient and residential programs <a href="https://www.saluscareflorida.org">www.saluscareflorida.org</a>	(239) 3275-3222
Teen Challenge	1805 Cypress Dr., Fort Myers, FL 33907  www.teenchallenge.cc  MEN  WOMEN	(239) 275-1974 (239) 939-7705
The Crossroads Program	The Salvation Army 2400 Edison Ave., Fort Myers, FL 33901 www.salvationarmyleecounty.org/Programs-Services/crossroads.html	(239) 334-3745

## **Faith-Based Organizations**

	1460 N. Cleveland Ave., North Fort Myers, FL Free Meal on Wednesdays 10:30-11:00 a.m.	(239) 997-7685
Ministries	1735 Jackson Street, Fort Myers, FL 33907 Clothing, Recover Groups, Bike Program Showers, Food, Family Health Center Kiosk http://www.citygateswf.org	(239)334-7747

Fort Myers Christian Outreach Center	3500 Fowler St., Fort Myers, FL 33901 Food, Clothing, Child care, Counseling, Education, Recovery Groups	(239) 481-6262
Grace Community Church	4151 Hancock Bridge Pkwy., North Fort Myers, FL 33903 Food, Clothing, Counseling, Recovery Groups, Education – Fridays at 6:45 p.m. www.gracechurch.com/about-us	(239)574-7161
Integrity Houses	3044 Broadway Ave., Fort Myers, FL 33901 Transitional home, low income housing, counselling, substance abuse welcome <a href="www.integrityhouses.org">www.integrityhouses.org</a>	(774) 316-6740
Jobe's House	Fort Myers men's 12-step recovery program. Life skills, employment assistance – transportation to/from appointments. Rent TBD	(239) 896-2947
Lucy's Love and Light Ministries	2900 N. Tamiami Trail, North Fort Myers, FL 33917 (Located on the Living Word Ministries property) Food Pantry on Tuesdays 7:00-9:00 p.m. and Outreach Services the last Saturday of each month	(239) 321-1543
Messiah Lutheran Church	2691 NE Pine Island Rd., Cape Coral, FL 33909 Child care, Recovery Groups, and Education <a href="www.messiahnfm.org">www.messiahnfm.org</a>	(239) 995-0133
St Martin de Porres	4711 Palm Beach Blvd., Fort Myers, FL 33907 Free meals, food pantry, and supportive services	(239) 333-9826 (239)878-9790
We Care Outreach	4231 Desoto Ave., Fort Myers, FL 33905 Food, Clothing, Counseling, Recovery Groups	(239) 693-7911
New Life Dream Centers	A residential restoration Program for those that are challenged with drug and alcohol abuse or any life debilitating challenges in Lee County. Open to anyone regardless of sex, race, religion or ability to pay. Providing food, shelter, clothing, training and counseling 24-hours a day to men and women age 18 or older and children 5 years or younger.  2120 Collier Avenue Fort Myers, FL 33901  www.NewLifeProject.net	(239) 274-8881
Destiny House	An independent living environment serving also as a Permanent Supportive Housing opportunity to residents with low to extremely low incomes. Contact Person: Brandalynn Lewis 2120 Collier Avenue Fort Myers, FL 3390	PH: 239-24-8881 Cell: 516-270-0143
Zion Lutheran Church	7401 Winkler Rd., Fort Myers, FL 33919 Food, Recovery Groups <a href="http://www.zionfm.org">http://www.zionfm.org</a>	(239) 481-4040

# **Emergency Services**

Cape Coral Police Department	1100 Cultural Parkway, Cape Coral, FL 33990	(239) 574-3222
Fort Myers Police Department	2210 Widman Way, Fort Myers, FL 33901	(239) 321-7700
Lee County Sheriff Dept.	14750 Six Mile Cypress, Fort Myers, FL. 33912 www.sheriffleefl.org	Emergency 911 (239) 477-1000
Emergency Medical Services		Emergency: 9-1-1

### **Other Services**

Children's Advocacy	3830 Evans Avenue, Fort Myers	(239) 939-2808
Center	Parenting classes	
Department of Motor Vehicles	1039 S.E. 9th Ave. Cape Coral 33990 2480 Thompson St. Fort Myers 33901 3114 Lee Blvd. Bld. Suite 6, Lehigh Acres 33971 4048 Evans Ave., Fort Myers 33901 15201 N. Cleveland Ave., North Fort Myers 33903 25987 S. Tamiami Trail Ste. 112, Bonita Springs 34135 15680 Pine Ridge Road Fort Myers 33908 <a href="http://www.dmvflorida.org/lee.shtml">http://www.dmvflorida.org/lee.shtml</a>	(239) 533-6000 Customer Service (850) 617-2000
Department of	Healthcare Center	(239) 652-1800
Veteran Affairs	Benefits Information	(800) 827-1000
	2489 Diplomat Pkwy., East, Cape Coral, FL 33909 Homeless program services for Veterans who qualify for VA Healthcare: Enrollment for health benefits, request discharge paperwork, drugalcohol treatment referrals, emergency housing, and domiciliary referrals	(239) 223-4718 or 470-1729
Lee County Clerk of Courts	1700 Monroe St, Fort Myers, FL 33901	(239) 533-5000
Lee County Veteran Affairs	2440 Thompson St., Fort Myers, FL 33901 ww.leecounty.com/gov/dept/VeteransServices	(800) 827-1000 (239) 533-8381
Parenting Wisely (Hanley Foundation)	4901 Palm Beach Blvd., Suite 80, Fort Myers, FL 33905 Sessions are held once a week for six weeks – call to register	239-910-5657
Social Security (Supplemental Security Income) SSI (Social Security Disability Ins.) SSDI	10100 Deer Run Farms Rd, Fort Myers, FL 33966 Social Security Card, Proof of Income, Disability <a href="http://www.ssa.gov/">http://www.ssa.gov/</a>	(800) 772-1213 (888) 318-9114
Vital Statistics/Birth Certificates	83 Pondella Rd., North Fort Myers, FL 33903 3920 Michigan Avenue, Fort Myers, FL 33916 http://leechd.com/	(239) 332-9572 (239) 344-2000