

**The Pueblo
Community
and Prisoner
Re-entry
Resource
Guide**

We want to hear from you!

Your experiences will help us create and improve future publications like this guide. Please share your thoughts with us by completing and mailing the enclosed survey or by taking the survey online at <http://surveys.irs.org/respond.php?sid=114>.

Thank you - and good luck!

Finding the Help You Need

The Pueblo Community and Prisoner Re-entry Resource Guide has been created to help you find information to make your transition as easy as possible. Making your way in the community can be challenging. This guide will help reduce some of the run-around and confusion.

The Pueblo Community and Prisoner Re-entry Resource Guide won't give you all of the information you'll need to succeed. So, it is important to maintain good relationships with your social worker, re-entry specialist, parole officer, and other service providers assigned to you. They may know resources besides the ones listed here. And if they know you personally, they can help you develop a plan that works just for you. The more relationships you build with people like librarians at the public library, staff at the Pueblo Workforce Center, and navigators at the Department of Social Services, the easier your transition will be.

NOTE: Although we have made every effort to provide the most current contact information and operating hours of the agencies listed, things change quickly. If the information in this guide is no longer current, dial 2-1-1 from any telephone in Pueblo and an operator will assist you.

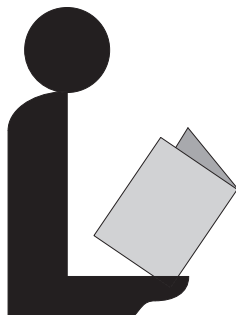
Good luck!

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The Pueblo City-County Library

Website: www.pueblolibrary.org



The Pueblo City-County Library has five locations in Pueblo to serve you. The librarians are happy to help you find information. Don't be afraid to ask them for assistance – that's their job!

The library has resources for everything from auto repair and GED preparation to online typing tests. At the library, you can find:

- ▶ Books for children, teens and adults
- ▶ Books on audio tape and compact disc
- ▶ Magazines and newspapers
- ▶ Music on compact disc (and maybe other formats, like audio tapes)
- ▶ Movies on video and DVD
- ▶ Computers to check email, apply for jobs, find housing, locate information on government agencies, and surf the Web for fun
- ▶ Programs for adults, teens, children (including story times), and the whole family

Most library services and programs are free of charge, although you will have to pay a small fine if you return library books and other materials late.

If you are not a sex offender, you may also use public Internet computers at nine school libraries in the Pueblo vicinity: Avondale, Beulah, Cesar Chavez Academy, Craver Middle School (in Colorado City), North Mesa, Risley Middle School, Rye Elementary, South Mesa, and Vineland Elementary. Call Pueblo City-County Library at (719) 562-5601 for details.

Library Cards

You need a library card to access the public computers and to take home library books and other materials. Library cards are free at the Pueblo City-County libraries and replacement cards are only 50 cents.

How to Get a Library Card

To get a library card, you must visit the library and provide proof of your identity and address. This proof can be:

- ▶ A current driver's license or photo ID featuring your current address
- ▶ An old photo ID or driver's license -AND- a current utility bill, rent receipt, or other piece of official mail

If you are homeless, talk with a library staff member about your options.

Computer Classes

A Pueblo City-County Library card will allow you access to the Internet for one hour per day. To make a computer reservation, contact the Pueblo City-County Library.

If you need help learning to use a computer, the library offers free classes. You may register for these classes by calling the Pueblo City-County Library at (719) 562-5601. To get current information on computer classes, you can:

- ▶ Pick up a newsletter at any library location
- ▶ Visit the library's website (www.pueblolibrary.org) and click the "News and Events" tab
- ▶ Call the library
- ▶ Speak with a librarian in person

Remember, the librarians are there to help you find the information you need. Don't be afraid to ask them questions. Answering questions is what they do!

Library Locations and Hours

Robert Hoag Rawlings Public Library (Main Library)

100 E Abriendo Ave

Pueblo, CO 81004

(719) 562-5600

Monday–Thursday 9 am - 9 pm

Friday – Saturday 9 am - 6 pm

Sunday 1- 5 pm

Suggested bus routes:

#11 (Red Creek Ride) – Union @ Plaza stop

#4 (Berkley-Beulah) – Library stop

Barkman Branch

1300 Jerry Murphy Rd

Pueblo, CO 81001

(719) 562-5680

Monday–Thursday 9 am - 9 pm

Friday–Saturday 9 am - 6 pm

Suggested bus route: #9 (University)

–Bonforte stop

Lamb Branch

2525 S Pueblo Blvd

Pueblo, CO 81005

(719) 562-5670

Monday–Thursday 9 am - 9 pm

Friday–Saturday 9 am - 6 pm

Suggested bus route:#7 (Highland Park)

–Pueblo Boulevard stop

Pueblo West Library

298 S Joe Martinez Blvd

Pueblo West, CO 81007

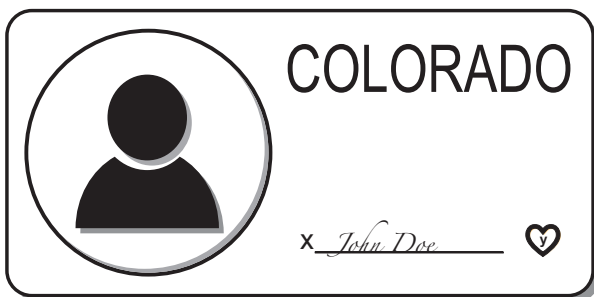
(719) 562-5660

Monday–Thursday 9 am - 9 pm

Friday–Saturday 9 am - 6 pm

No bus route to Pueblo West

Getting a Colorado ID Card or Driver's License



Pueblo Division of Motor Vehicles

215 W 10th St

Pueblo, CO 81003

Monday–Friday, 8 am - 4:30 pm

(719) 583-6507

www.co.pueblo.co.us/clerk/motorv/

Suggested bus route: #7 (Highland Park)

–Midtown Circle stop

Getting a state-issued photo identification (ID) card or a driver's license as soon as possible can make your transition a lot smoother. You will need an ID card or driver's license when you apply for jobs, rent a home or apartment, or apply for government assistance such as food stamps and health care. You should discuss any questions about getting an ID card or driver's license with your re-entry specialist.

What You Need to Get an ID Card or Driver's License

To get an ID card or driver's license, you must visit the Division of Motor Vehicles.

An ID card costs \$10.50 and a new driver's license costs \$21.

You must provide appropriate documentation, including any of the following.

- ▶ Expired ID card or driver's license (not more than 10 years old)
- ▶ Passport
- ▶ Prison ID card and birth certificate (must be presented together)

The "GO" Guide

More information about getting a state issued ID is available in *Getting On After Getting Out: A Re-entry Guide for Colorado*. If you need a copy, ask your re-entry specialist. You may also purchase one directly from the Colorado Criminal Justice Reform Coalition for \$10 by calling (303) 825-0122 or sending an email to info@ccjrc.org.

How to Get Your Birth Certificate

If you were born in Colorado, call (303) 692-2200 for information. Certified copies of birth certificates cost \$17.75.

If you were born outside Colorado, use this website to locate the right vital records office: www.cdc.gov/nchs/w2w.htm. Or, ask your re-entry specialist for assistance.

Homeless Support Services



Posada

1008 N Grand Ave

Pueblo, CO 81003

(719) 545-8776

Website: www.posadapueblo.org

Suggested bus route: #3 (Irving Place)

–10th Avenue stop

Posada is the primary homeless support service agency in Pueblo. Its services include:

- ▶ Emergency, short-term shelter (less than 3 weeks) for families with children
- ▶ Long-term transitional housing (up to 24 months) for families with children
- ▶ Security deposits and rental assistance for up to 2 years for homeless families with disabilities, youth aging out of foster care, and people with serious mental illnesses
- ▶ Laundry and shower vouchers
- ▶ Hygiene items
- ▶ Haircuts
- ▶ Clothing, household items, and toys
- ▶ Substance abuse treatment

- ▶ Transportation
- ▶ Basic medical care at its onsite medical clinic
- ▶ Help getting indigent medical cards from Pueblo Community Health Center (PCHC) for people with no medical insurance
- ▶ Help applying for Social Security benefits (if you are eligible)
- ▶ Referral to agencies that treat and support HIV/AIDS patients

Details about Getting Help from Posada

If you are homeless, keep the following in mind before contacting Posada:

- ▶ Posada does not provide housing for homeless singles
- ▶ If you are on parole, your re-entry specialist must grant approval for you to contact Posada
- ▶ If you are not on parole, you may contact Posada directly for assistance

Wayside Cross Gospel Rescue Mission

728 W 4th St
Pueblo, CO 81003
(719) 544-4000

Website: www.waysidecrossmission.org
Suggested bus route: #3 (Irving Place)
–West Street stop

If you are single (male or female), not on parole, and need somewhere to stay, you may find shelter at the Wayside Cross Rescue Mission. The Wayside Cross is located less than a mile from the Pueblo Workforce Center, the Grand Avenue location of Pueblo Community Health, and Posada.

Breakfast and dinner are provided. Attendance at chapel services is required. The shelter is closed to residents during the day, so you must leave the property each morning.

No one convicted of a sex offense is permitted to stay at the Rescue Mission or use its services.

For more information about shelters and housing, you may also refer to *Getting On After Getting Out* or speak with your re-entry specialist or parole officer.

Clothing and Personal Hygiene



Cooperative Care Center

325 W 10th St

Pueblo, CO 81003

(719) 543-7484

Website: www.cooperativecare.org

Suggested bus route: #6 (Pueblo Mall)

–10th & Court stop

Clothing for adults and children
is distributed when available,
Monday-Friday, 9 - 11 am

Posada

1008 N Grand Ave

Pueblo, CO 81003

(719) 545-8776

Website: www.posadapueblo.org

Suggested bus route: #3 (Irving Place)

–10th Avenue stop

Food Assistance



Pueblo County Department of Social Services

www.co.pueblo.co.us/dss/

Main Office

212 W 12th St

Pueblo, CO 81003

(719) 583-6160

Monday – Friday, 7:30 am - 5 pm

Suggested bus route: #6 (Pueblo Mall)

–12th & Main stop

Family Service Center (North Office)

805 Desert Flower Blvd

Pueblo, CO 81001

(719) 253-7800

Monday – Friday, 8 am - 5 pm

Suggested bus route: #9 (University)

–Big Lots stop

To determine your eligibility for Food Assistance, you must schedule an interview with the Department of Social Services. You will be required to provide the following information:

- ▶ A completed application, available at either office or online at www.cdhs.state.co.us/fap/HowDoIApplyForFoodAssistance.htm.

- ▶ Identification (such as an ID card or driver's license)
- ▶ Social Security numbers for all members of your household
- ▶ Proof of your monthly income
- ▶ Proof of your household assets
- ▶ Proof of basic expenses, such as rent, utility payments, child care costs or child support payments, and medical expenses if you are over 60 years old or disabled
- ▶ Letter of incarceration (if applicable)

If you have questions about the application process, contact the Department of Social Services or your re-entry specialist.

Food Share America

1-800-933-7427

www.sharecolorado.com

Discount groceries are available at Food Share America distribution sites. This is a good option if you live in a place where you are able to cook meals. You might also consider volunteering at one of the sites if you are looking for work experience to put on your résumé.

Planning Ahead for Food Share Packages

Food Share America packages cost \$16 to \$34 and can include fruits and vegetables, meats, cheese, and pantry items. Food must be ordered five to six days before pick-up dates. Food is distributed once a month.

Once you have ordered your food, you may pick it up on the date specified at one of the following locations:

Ascension Episcopal Church

400 W 18th St

Pueblo, CO 81003

(719) 543-4253 or (719) 545-1167

Suggested bus rout: #8 (Highway 50 West)

–Parkview stop

Shrine of Saint Therese

300 Goodnight Ave (in the Saint Joseph Room)

Pueblo, CO 81004

(719) 543-2810 or (719) 251-4840

Suggested bus rout: #11 (Red Creek Ride)

–Goodnight- Prairie stop

Central Baptist Church

405 E Grant Ave

Pueblo, CO 81004

(719) 545-4153

Suggested bus route: #2 (Bessemer)

–Lake- Pitkin stop

Bethany Food Share

1802 Sheridan Rd

Pueblo, CO 81001

(719) 542-2511

Suggested bus route: #10 (Belmont)

–Bonforte-Horseshoe stop (walk 1 block west on Horseshoe, then 1 block north on Sheridan)

Holy Family

2827 Lakeview Ave
Pueblo, CO 81005
(719) 248-8854

Suggested bus route: #4 (Berkley-Beulah)
–Jones-Glad stop (walk south on Prairie to Lakeview)

The Peak – Pueblo West

694 E Spaulding Ave
Pueblo, CO 81007
(719) 547-8048

No bus route to Pueblo West

Get Food Fast

If you need to eat right away, several places in Pueblo can help you, including:

- ▶ Cooperative Care Center
- ▶ Salvation Army
- ▶ Pueblo Community Soup Kitchen
- ▶ Pueblo County Department of Social Services (an ID card or driver's license is required to receive immediate ("expedited") food assistance)

Cooperative Care Center

325 W 10th St
Pueblo, CO 81003
(719) 543-7484

Website: www.cooperativecare.org

Suggested bus route: #6 (Pueblo Mall)
–10th & Court stop

The Cooperative Care Center provides emergency food and baby formula to people

in need who are able to show proof of a Pueblo address.

Food sacks containing a 2-3 day supply of groceries are distributed Monday – Friday, 9 am to 12 pm Doors are locked at 11:45 am

Pueblo Community Soup Kitchen

422 W 7th St
Pueblo, CO 81003-3002
(719) 545-6540

Suggested bus route: #6 (Pueblo Mall)
–7th & Court stop (walk one block west to Grand Avenue)

Breakfast and lunch served every day except Sunday, 7:30 am - 12:30 pm

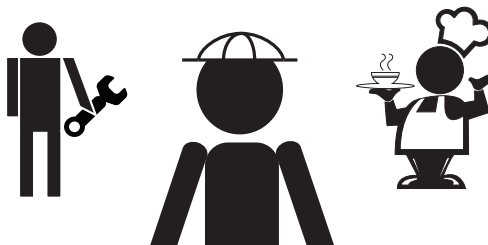
Salvation Army

520 W 13th St
Pueblo, CO 81003
(719) 543-3656

Suggested bus route: #8 (Highway 50 West) –13th & Elizabeth stop (walk one block east to Greenwood Street)

Dinner is served Monday – Friday at 4 pm and Sunday at 1 pm

Finding a Job



Pueblo Workforce Center

212 W 3rd St
Pueblo, CO 81003
(719) 562-3720

Website: www.puebloworkforcecenter.com

Suggested bus route: any route to Transit Center, then walk to 3rd & Main.

The Pueblo Workforce Center can teach you how to look for jobs, fill out job applications, create a résumé, interview for jobs, keep a job, and use computers. They offer Work Readiness Workshops every Thursday and computer classes on Mondays and Fridays. Once you register with the Workforce Center, you will be able to use the Center's computers and other equipment to help you in your job search. The Center may also be able to help determine your eligibility for unemployment benefits.

Contact the Workforce Center to schedule an appointment with an Employment Specialist.

Prepare for success!

Spend some time preparing for your interview with a Pueblo Workforce Center Employment Specialist. The better prepared you are, the better the staff will be able to help you. Before your first visit, you should try to:

- ▶ Obtain a state ID and Social Security card
- ▶ Collection names, telephone numbers, and addresses, of previous employers
- ▶ Consider your answers to the following questions:
 - ▷ Where have you worked before?
 - ▷ What might you be interested in doing for work?
 - ▷ What volunteer work have you done?
 - ▷ What skills have you learned from previous jobs or life experience?
 - ▷ What training do you need to do the type of work you think you would enjoy?
 - ▷ Which of your previous supervisors would be willing to provide a reference for you?
 - ▷ If you have any disabilities or restrictions, what are they?

Before you go to an interview or visit with a potential employer, make sure you are clean and that you're wearing nice, clean clothing. If you need help getting clothes or tools, the Cooperative Care Center might be able to help. If you are homeless and need a place to take a shower, contact Posada for assistance.

Pueblo County Department of Social Services

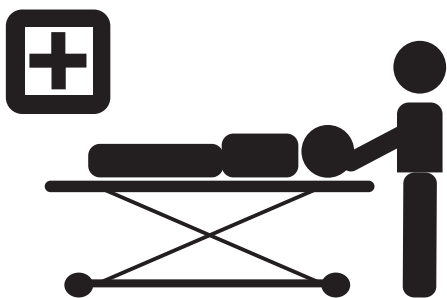
Family Services Center (North Office)
805 Desert Flower Blvd
Pueblo, CO 81001
(719) 253-7800
Suggested bus route #9 (University)
–Big Lots stop

The Family Services Center provides a variety of employment services including:

- ▶ Career and occupational assessments
- ▶ Skills testing
- ▶ Job search and application assistance
- ▶ Resume services
- ▶ Mock interviewing
- ▶ Computer lab
- ▶ Child care

In addition, the Family Services Center offers a Colorado Works employment program called “Options for Change.” People looking for work or wanting to maintain employment may qualify for financial assistance, childcare, and job training. “Options for Change” may also be able to provide counseling for families with significant challenges, including mental illness and domestic violence.

Health Care



Pueblo Community Health Center (PCHC)

Website: www.pueblochc.org

People without health insurance are generally able to receive medical services at the Pueblo Community Health Center. Some of the many services PCHC provides include cancer screening, check-ups, diabetes treatment, birth control, immunizations, treatment for minor injuries, HIV treatment, lab tests, mental health care, and some minor surgeries. In some situations, you might also be eligible for dental work.

Pueblo Community Health Center requires proof of income before an appointment is made. A registration technician can determine if you are eligible to receive discounted services and a PCHC “yellow card.” If you are eligible, what you pay for services will depend on your income.

Call the Registration Department at (719) 543-8715 for more information on what documents you must provide to register as a patient.



Routt Avenue Clinic

110 E Routt Ave
Pueblo, CO 81004
(719) 543-8711

Suggested bus route: #4 (Berkley-Beulah)
–Routt stop

Park Hill Clinic and Pharmacy

1302 E 5th St
Pueblo, CO 81001
(719) 543-8711

Suggested bus route: #1 (Eastside)
–LaCrosse stop

O'Rourke Dental and OB/Gyn Clinic

2030 Lake Ave
Pueblo, CO 81004
(719) 564-4823

Suggested bus route: #12 (Lake Ave)
–St. Mary-Corwin stop, walk to west side
of hospital



Avondale Clinic

328 Avondale Blvd
Avondale, CO 81022
(719) 947-3344
No bus routes to Avondale

Grand Avenue Clinic

1008 N Grand Ave
Pueblo, CO 81003
(719) 584-3964

Suggested bus route: #3 (Irving Place)
–10th & Grand stop

Pharmacy

310 Colorado Ave
Pueblo, CO 81004
(719) 543-4545

Suggested bus route: #4 (Berkley-Beulah)
–Routt stop

Southern Colorado AIDS Project (S-CAP)

PO Box 11451

Pueblo, CO 81001

1-800-241-5468 or (719) 924-8925

Website: www.s-cap.org

S-CAP provides comprehensive services for people with HIV/AIDS throughout southern Colorado. All services are confidential and based on individual needs. These include:

- ▶ Counseling, testing, and referrals for medical treatment
- ▶ Housing through HOPWA (Housing Opportunities for Persons with AIDS)
- ▶ Financial assistance for medication and dental care, and limited rent and utility assistance
- ▶ Support groups and client education
- ▶ Social opportunities (Lunch and Learn)
- ▶ Medical appointment transportation assistance

Cooperative Care Center

325 W 10th St

Pueblo, CO 81003

(719) 543-7484

Website: www.cooperativecare.org

Suggested bus route: #6 (Pueblo Mall)

–10th & Court stop

The Cooperative Care Center may be able to help you get a one-time refill for prescription medication.

Mental Health/Addiction



Spanish Peaks Mental Health Center

1026 W Abriendo Ave

Pueblo, CO 81004

(719) 545-2746

24-hour emergency services –

(719) 545-2746

Website: www.spmhc.org

Suggested bus route: #11 (Red Creek Ride)

–Cleveland stop

If you need mental health treatment or help with substance abuse, contact Spanish Peaks and ask to speak with someone about the TAC (Treatment Alternatives Collaboration) Program. In this 16-week program, you may be able to get financial assistance with prescription drugs related to your mental illness or addiction, even if you are not able to pay. Staff can refer you to an inpatient substance abuse center, if necessary.

If you are still involved with the criminal justice system, you must be referred to the program by a parole officer or other professional. If you are no longer on probation or parole, but have been involved with the criminal justice system in the past, you may still be eligible to receive services.

Once you begin treatment with Spanish

Peaks, you will be eligible to receive vocational rehabilitation services such as:

- ▶ Looking for work
- ▶ Applying for jobs
- ▶ Creating a résumé
- ▶ Learning to talk about your felony with potential employers

Alcoholics Anonymous

Central Office of Southern Colorado
4035-A Club Manor Dr
Pueblo, CO 81008
(719) 546-1173 (24 hours)
Monday – Friday between 10 am - 4 pm
Website: www.aascocso.qwestoffice.net
Email: aascocso@qwestoffice.net
Suggested bus route: #8 (Highway 50 West) –Club Manor Stop

Everyone is welcome to attend any “open” AA meeting. “Closed” meetings are only for AA members and people who want to become members.

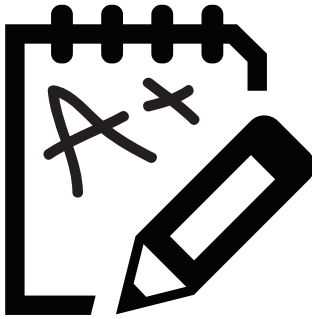
Narcotics Anonymous

Website: www.nacolorado.org

Bridge to Awareness Counseling Center

310 W C St
Pueblo, CO 81003
(719) 637-1580
Tuesday and Thursday, 5:30 - 6:30 pm
Suggested bus route: #12 (Lake Avenue) –D street stop

Education



Pueblo Community College (PCC)

900 W Orman Ave
Pueblo, CO 81004-1499
(719) 549-3320

Website: [www.pueblocc.edu/
CommunityOutreach/CETD](http://www.pueblocc.edu/CommunityOutreach/CETD)

Suggested bus route: #7 (Highland Park)
–Pueblo Community College stop

Pueblo Community College offers the Alternative High School Diploma Program, as well as GED, ESL, and computer classes. Call the school for details.

PCC – Alternative High School Diploma Program

This program is available to students between 18 and 21 who have not completed high school. Students are required to pay tuition and fees and must apply through their local school district. For more information on the Alternative High School Diploma Program, call PCC at (719) 549-3252 or send an email to hsdp@pueblocc.edu.

PCC - English as a Second Language (ESL) Classes

Beginning, Intermediate, Advanced, and Learn Your Community classes are available for anyone whose first language is not English. An evaluation of your skills is required before you can take ESL classes. Call (719) 549-3143 or go to www.pueblocc.edu/Academics/AdultEducation/ESL/ for additional information.

PCC - General Educational Development (GED) Preparation

If you do not have a high school diploma, you might consider earning a GED certificate, which shows you have academic skills at about the same level as a high school graduate. Earning a GED could help you when looking for a job. Call (719) 549-3143 or go to www.pueblocc.edu/Academics/AdultEducation/GED/ for more information.

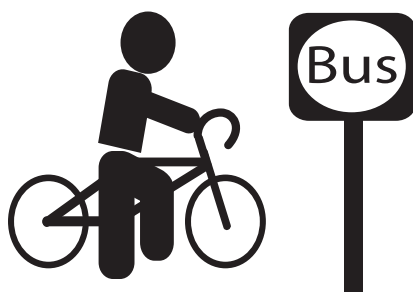
Board of Cooperative Educational Services – South Central BOCES

323 S Purcell Blvd
Pueblo West, CO 81007
(719) 647-0174

Website: www.scboces.k12.co.us

GED and ESL classes are available at no cost. There is a waitlist to enroll in a GED class. You must be able to attend classes four days a week, two hours per day, beginning at either 9 am, 1 pm, 3 pm, or 6 pm Two assessments to determine placement are required prior to enrollment. Call (719) 647-0174 for more information.

Transportation



Bicycles

Talk to your re-entry specialist about borrowing a bicycle to get to work, job interviews, and other appointments.

Pueblo Transit Center (Bus)

123 Court St
Pueblo, CO 81003
(719) 553-2727

Website: www.google.com – enter
“Pueblo Transit home page”

Fares (prices good as of January 2010)

- ▶ Adult fare - \$1.00 each ride
- ▶ Elderly/disabled - \$.50 each ride

Bus passes (prices good as of January 2010)

- ▶ Daily pass (unlimited rides for one day) - \$3.00
- ▶ Adult 35-day unlimited pass - \$35.00
- ▶ Adult 22-ride pass - \$16.50
- ▶ Elderly/disabled 35-day unlimited pass - \$20.00
- ▶ Elderly/disabled 22-ride pass - \$8.50

Bus passes may be purchased at the Transit Center or aboard all Pueblo Transit buses. If you do not have a pass,

make sure to have exact change for the bus fare; drivers do not give change. Deposit your money into the electronic “fare box” when boarding the bus. If you have a bus pass, swipe it through the “fare box” when you board.

If you need to take more than one bus to get to your destination and you are paying with cash, you can ask the bus driver for a free transfer ticket. Ask the driver on your first bus for a transfer ticket before you sit down.

You may check the Pueblo Transit website for route information. Click “Transit System Map” on the left side of the page, then click anywhere on the route you are interested in to get more information about it. Maps also show nearby grocery stores, hospitals, connecting routes, as well as covered bus stops and stops with benches. Click “Bus Schedules” to find out what time buses arrive at each stop.

If you have questions about how to ride the bus, or how to decide which bus to take, call the Transit Center. If you cannot afford to pay for bus fare, your re-entry specialist may be able to help.

Transportation Assistance

Cooperative Care Center

325 W 10th St

Pueblo, CO 81003

(719) 543-7484

Website: www.cooperativecare.org

Suggested bus route: #6 (Pueblo Mall)

–10th & Court stop

Posada

1008 N Grand Ave

Pueblo, CO 81003

(719) 545-8776

Website: www.posadapueblo.org

Suggested bus route: #3 (Irving Place)

–10th Avenue stop

Southern Colorado AIDS Project (S-CAP) – medical transportation

PO Box 11451

Pueblo, CO 81001

1-800-241-5468 or (719) 924-8925

Website: www.s-cap.org



Credits

The Pueblo Community and Prisoner Re-entry Resource Guide

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